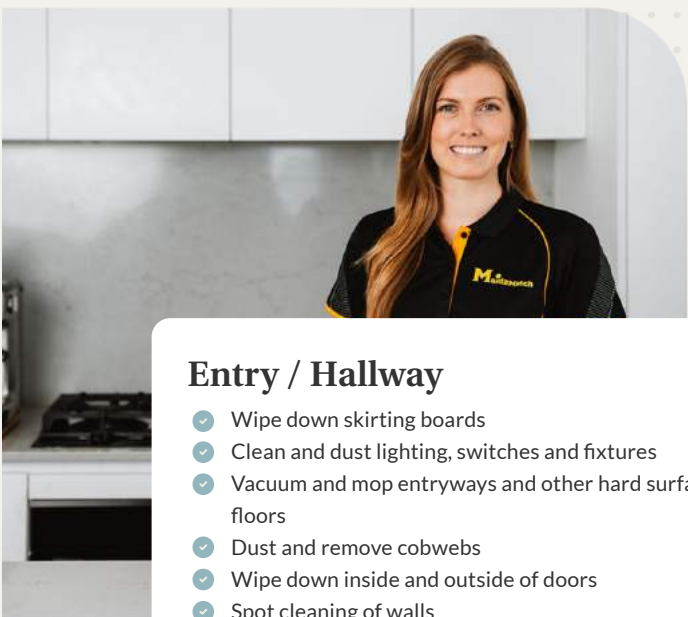


Bond Cleaning Checklist

(INTERNAL INCLUSION LIST)



Entry / Hallway

- ✓ Wipe down skirting boards
- ✓ Clean and dust lighting, switches and fixtures
- ✓ Vacuum and mop entryways and other hard surface floors
- ✓ Dust and remove cobwebs
- ✓ Wipe down inside and outside of doors
- ✓ Spot cleaning of walls

Laundry

- ✓ Vacuum and mop floor
- ✓ Clean windows (internal), sills and tracks
- ✓ Wipe down skirting boards
- ✓ Clean and dust lighting, switches and fixtures
- ✓ Dust and remove cobwebs
- ✓ Clean sink and cupboards
- ✓ Wipe all counters
- ✓ Spot cleaning of walls

Lounge / Dining Room

- ✓ Clean windows (internal), sills and tracks
- ✓ Clean air conditioning unit filters (where removable)
- ✓ Wipe down skirting boards
- ✓ Clean and dust lighting, switches and fixtures
- ✓ Dust and remove cobwebs
- ✓ Vacuum and mop floor
- ✓ Dust and clean fans, spot clean walls
- ✓ Clean sliding doors inside/outside
- ✓ Spot cleaning of walls

Other Areas

- ✓ Garage – Vacuum / Sweep Out; clean and dust light and power points
- ✓ Front Door Area – Sweep
- ✓ Balcony or verandah: area cleared of spider webs/dust.
- ✓ Floors swept and cleaned with damp mop.

Kitchen

- ✓ Clean cabinets, cupboards, drawers and doors inside and out
- ✓ Clean oven inside/outside, cook top, grill and range hood (including filter)
- ✓ Clean dishwasher (internal, including filter)
- ✓ Clean and shine sink and taps
- ✓ Vacuum and mop floor
- ✓ Clean windows (internal), sills and tracks
- ✓ Dust and remove cobwebs
- ✓ Clean and dust lighting, switches and fixtures
- ✓ Wipe down skirting boards
- ✓ Damp wipe all kitchen bench tops
- ✓ Spot cleaning of walls

Bathrooms / Toilets

- ✓ Vacuum and mop floors
- ✓ Clean and descale shower screen and tiles
- ✓ Clean exhaust fans
- ✓ Clean bathroom sinks and bathtub
- ✓ Clean the toilet inside and outside
- ✓ Clean mirrors and wipe all counters
- ✓ Clean windows (internal), sills and tracks
- ✓ Wipe down skirting boards
- ✓ Clean and dust lighting, switches and fixtures
- ✓ Spot cleaning of walls

Bedrooms

- ✓ Vacuum carpets
- ✓ Wipe down skirting boards
- ✓ Clean and dust lighting, switches & fixtures
- ✓ Dust and remove cobwebs
- ✓ Clean windows (internal), sills and tracks
- ✓ Spot clean walls
- ✓ Dust and clean fans
- ✓ Clean inside cupboards and built in wardrobes

Optional Extras

Not included in standard service

- ✓ Blind Cleaning
- ✓ Full Wall Washing
- ✓ Yard & Garden Maintenance through our partners
- ✓ Lawn.com.au (subject to location)
- ✓ Carpet Steam Cleaning (subject to location)

For more information, contact the Maid2Match Team on **1800 207 686**

Be sure to check your Lease for any special requirements

Important Notes Regarding Our Bond Cleans



Review your Lease Agreement

Each Real Estate Agency and Property Manager may have different requirements of their tenants. We encourage you to check your lease agreement for any special requirements and advise us as soon as possible so that we can include these with your service. If we are not aware of these prior to the service they are not covered in our guarantee.



What Is Excluded From Our Bond Cleaning Service

The following services are excluded from our bond cleaning service (internal). If the item can be added by request this is noted, and additional charges may apply:

WHAT'S NOT COVERED

- Removal of stickers or removable hooks
- Removal or shifting of furniture
- Ceiling cleaning
- We do not complete grout cleaning
- External cleaning (e.g. balcony, external windows, patios)
- Baby/child safety latch/lock removal
- Rubbish bin cleaning
- External window cleaning
- Garage floor/wall oil stain removal
- Any cleaning that would result in damage
- Blind cleaning (can be added)
- Full wall washing - small spot cleaning is completed in most areas as part of our standard clean. (can be added)
- Intensive garage cleaning - we will vacuum/sweep; and clean light switches & power points as part of our standard clean
- Garage wall cleaning
- We do not clean appliances such as microwaves, fridges, etc.

Our Bond Clean Guarantee Details

We guarantee our service by correcting any issues identified by your real estate agent regarding our internal bond clean, free of charge. Issues must be advised to us within three days of the completion of your service.

Our guarantee covers those items cleaned as part of your service. Where issues identified are related to matters that did not form part of the original service, we are happy to return to your property to provide additional support at our usual bond service rates

Tile & Grout Cleaning

Although our cleaners will manually scrub tiled areas as part of a bond clean we do not specialise in tile and grout cleaning, thus a professional tile and grout clean may be warranted dependent on the condition of your tiles and or grout which is a service separate to that of our bond clean.

Cigarette / Nicotine / Smoke Damage

Cleaning of nicotine and staining from smoke or smoking is not covered as part of our rectification guarantee. It is generally accepted that staining will remain even following intensive cleaning.

Initial Inspection Upon Arrival

When our cleaners first arrive at your property they will perform a walk around (with you if you are present) in order to review the service against the quote provided.

Should any changes be required (e.g. additional time is required), we will contact you immediately and before any work is performed.

